

Installation Guide

This installation guide will help you create a VPN-connection from your computer with **Windows 7**, to our data center. This only needs to be done once per device that you want to connect with, and should be done after signing up for your subscription at www.hidden24.co.uk.

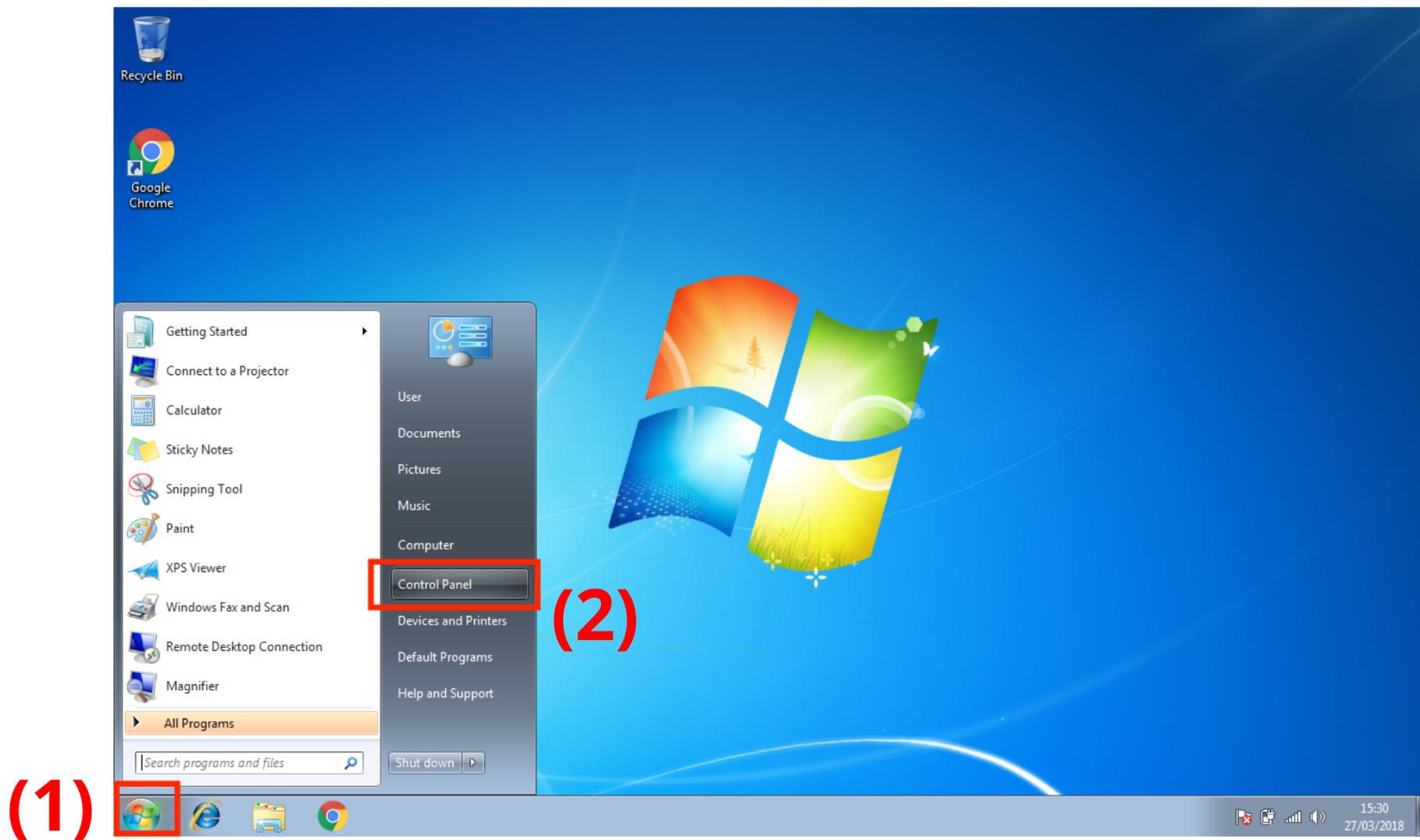
Part 1: Create a **VPN connection**

Part 2: Connect to **Hidden24**

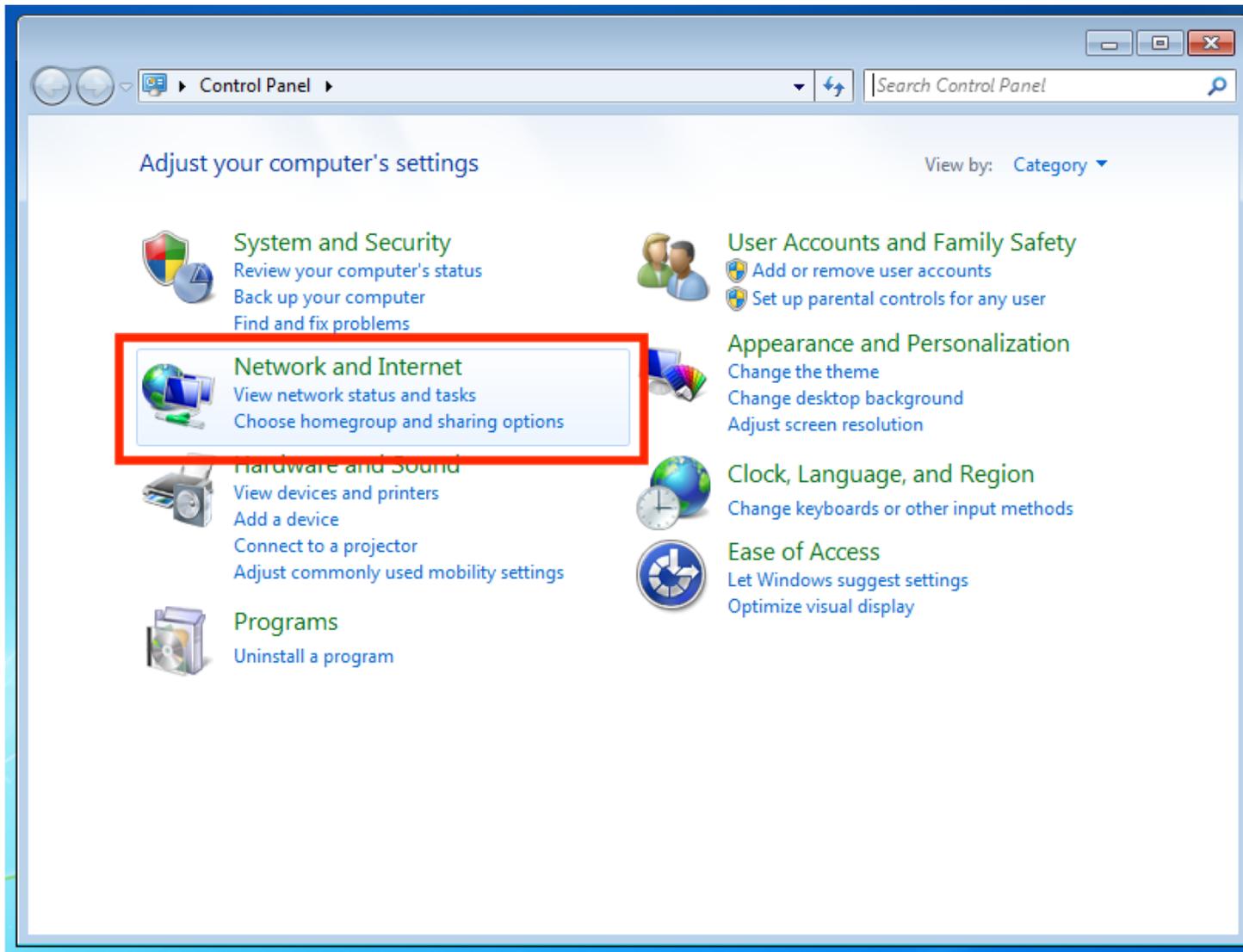
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Part 1: Create a VPN connection

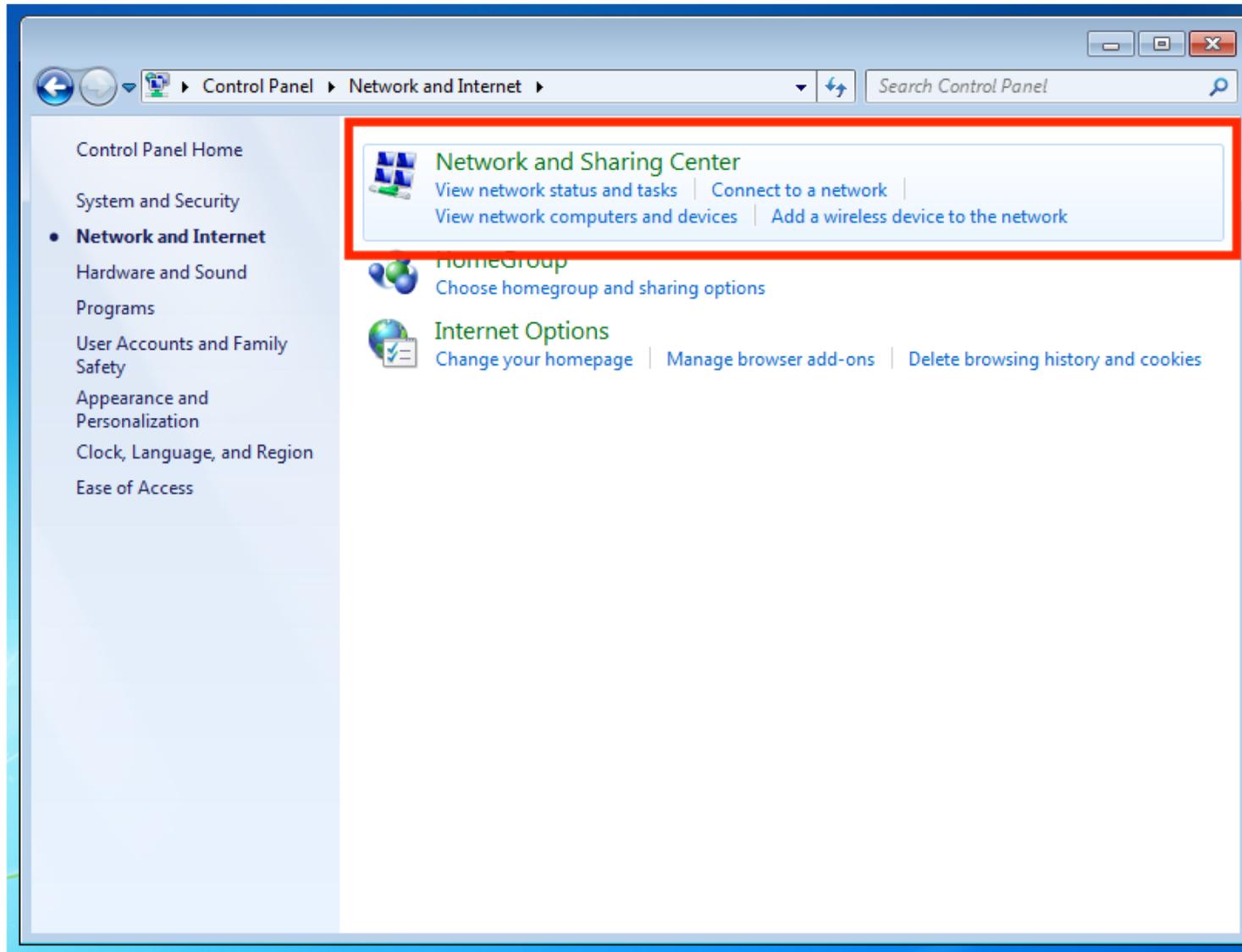
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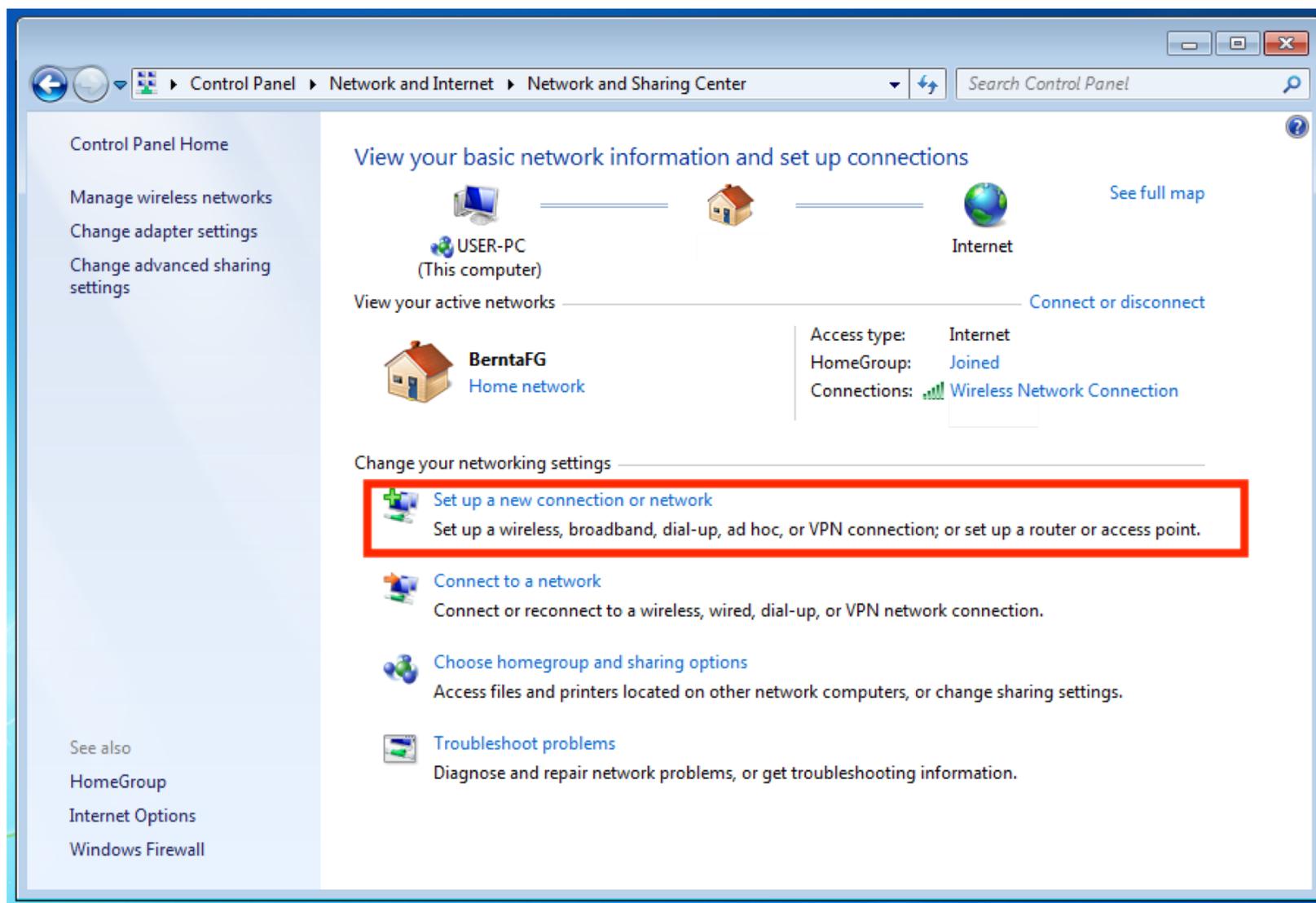
Step 1: Click on the **Start Button** (1) in the lower left corner, and then select the **Control Panel** from the menu (2).



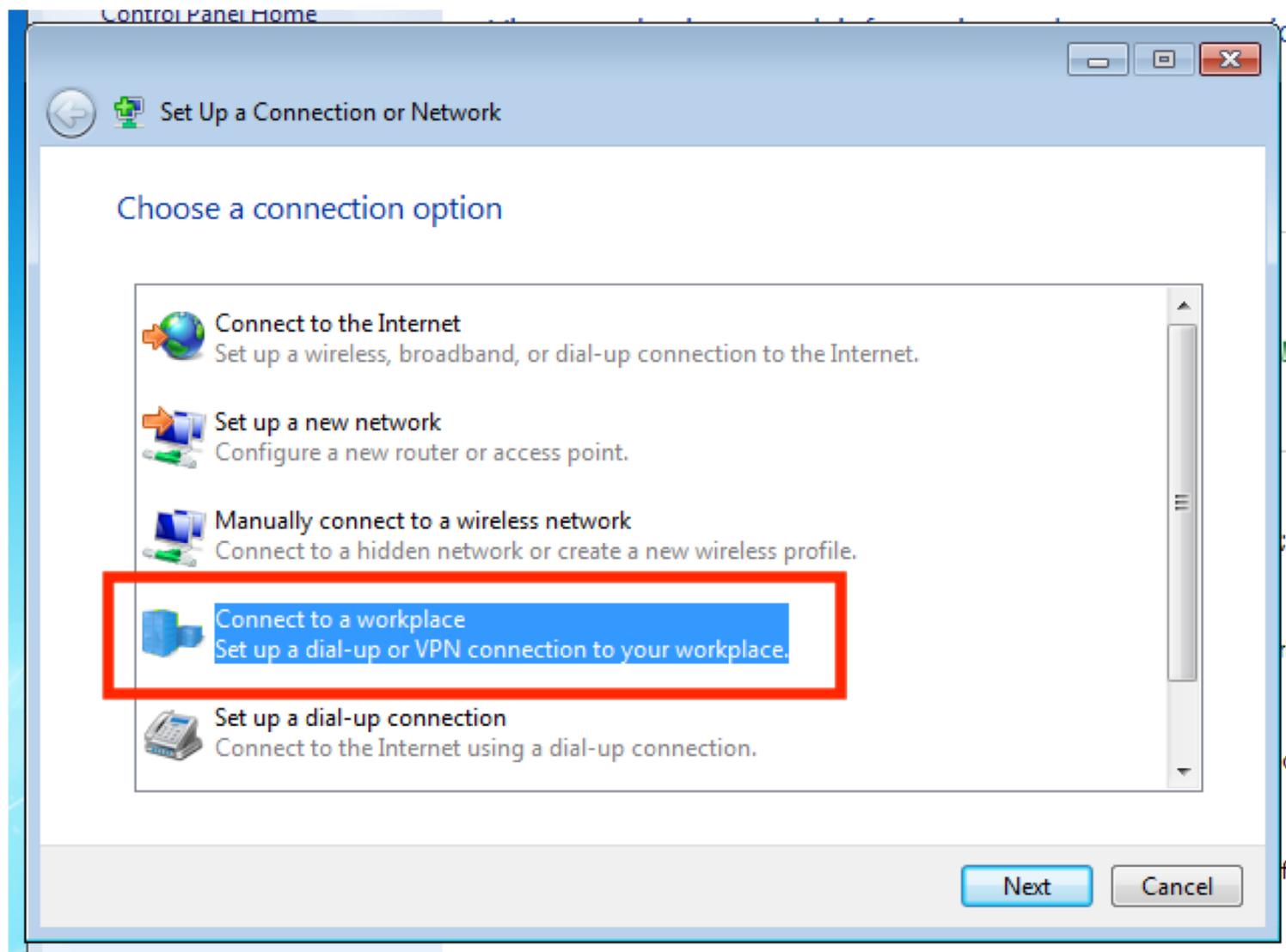
Step 2: Select "Network & Internet".



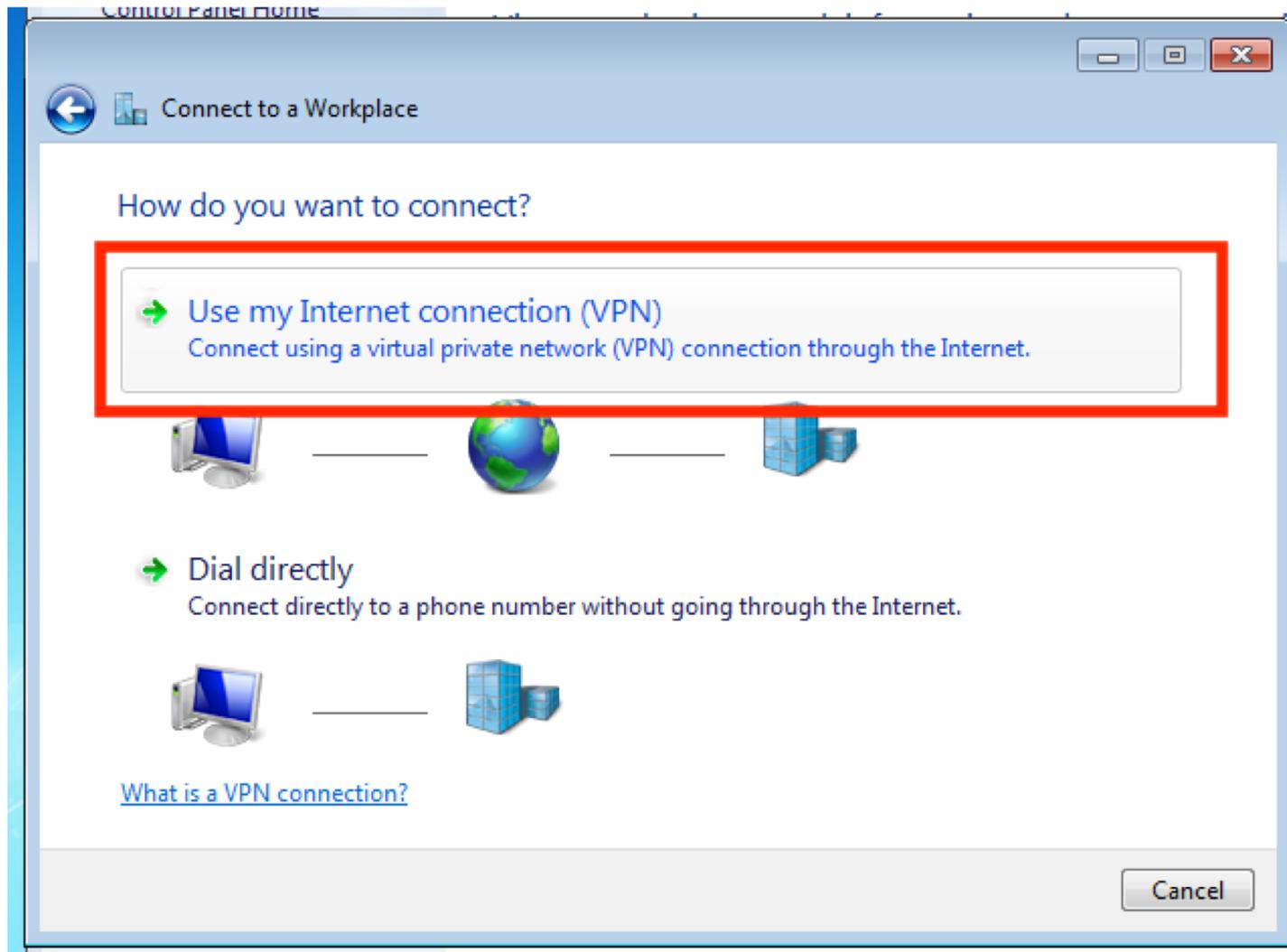
Step 3: Select "Network and Sharing Center".



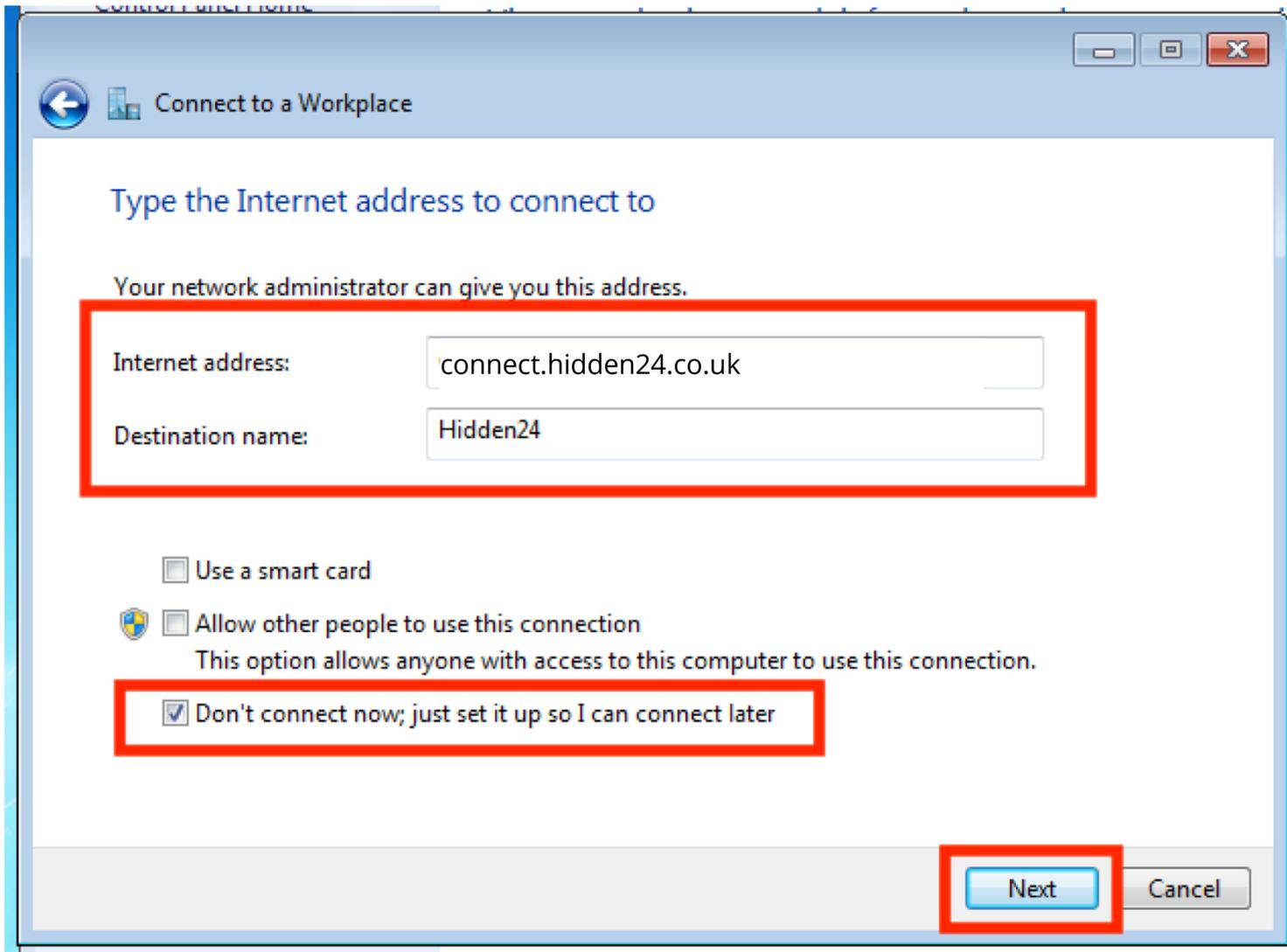
Step 4: Select "Set up a new connection or network".



Step 5: Select "Connect to a workplace".



Step 6: Click on “Use my Internet connection (VPN)”.



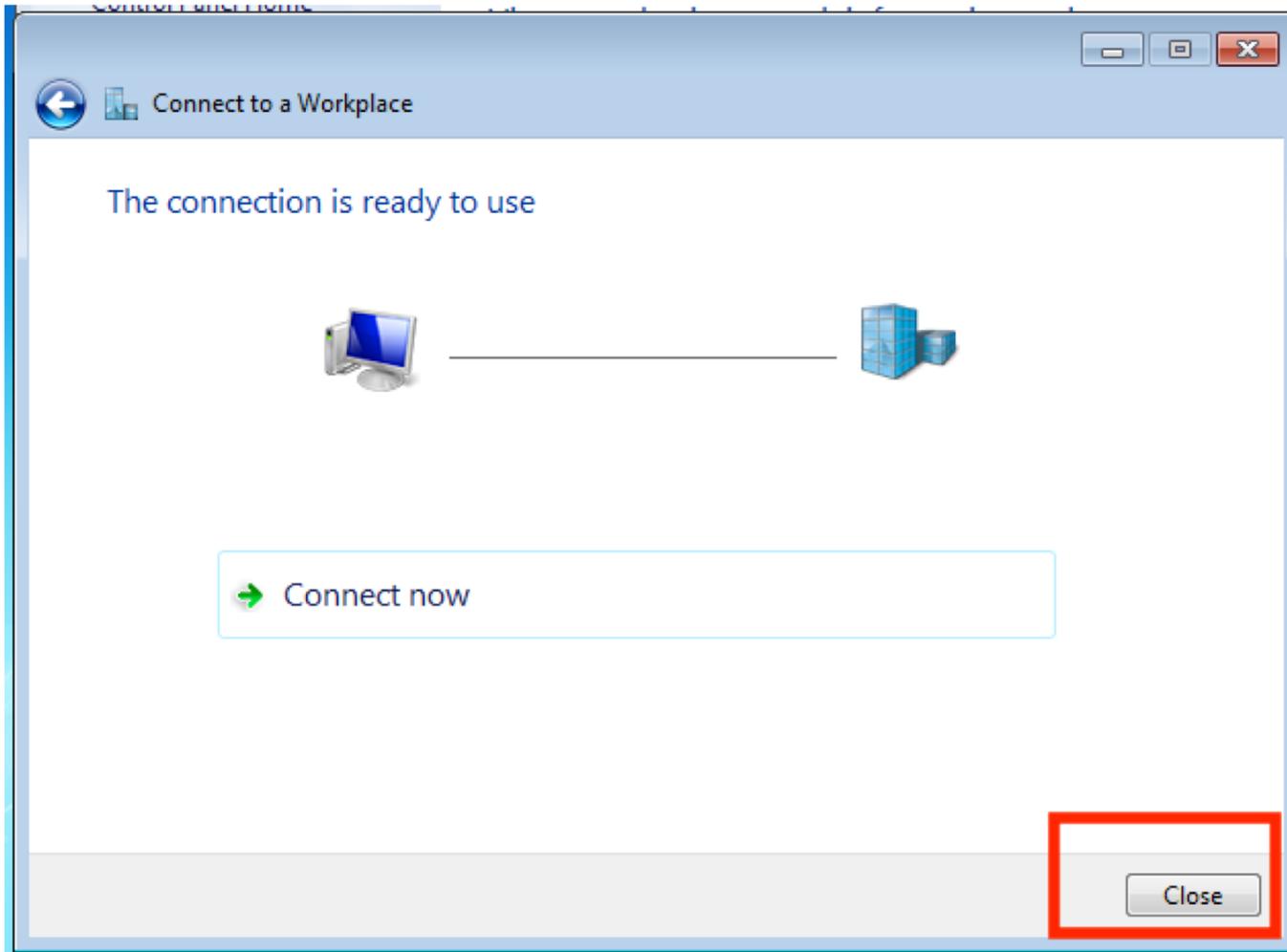
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Step 7: Enter "connect.hidden24.co.uk" as the "Internet address", and enter "**Hidden24**" as the "Destination name". Make sure to tick the "Don't connect now..:" box. Then click "**Next**".

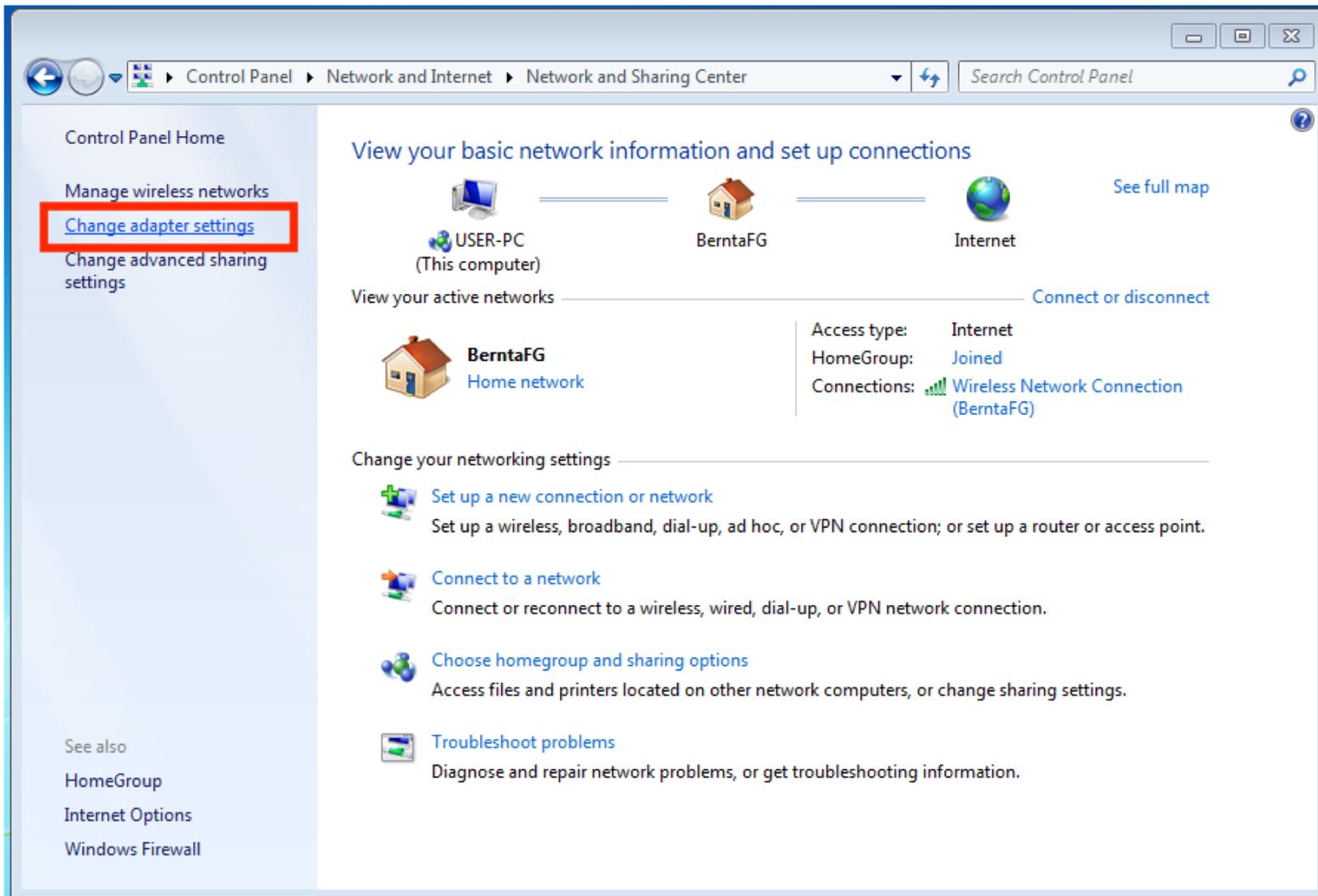
Copy and paste the password from a clear text document, to make sure it is accurate.

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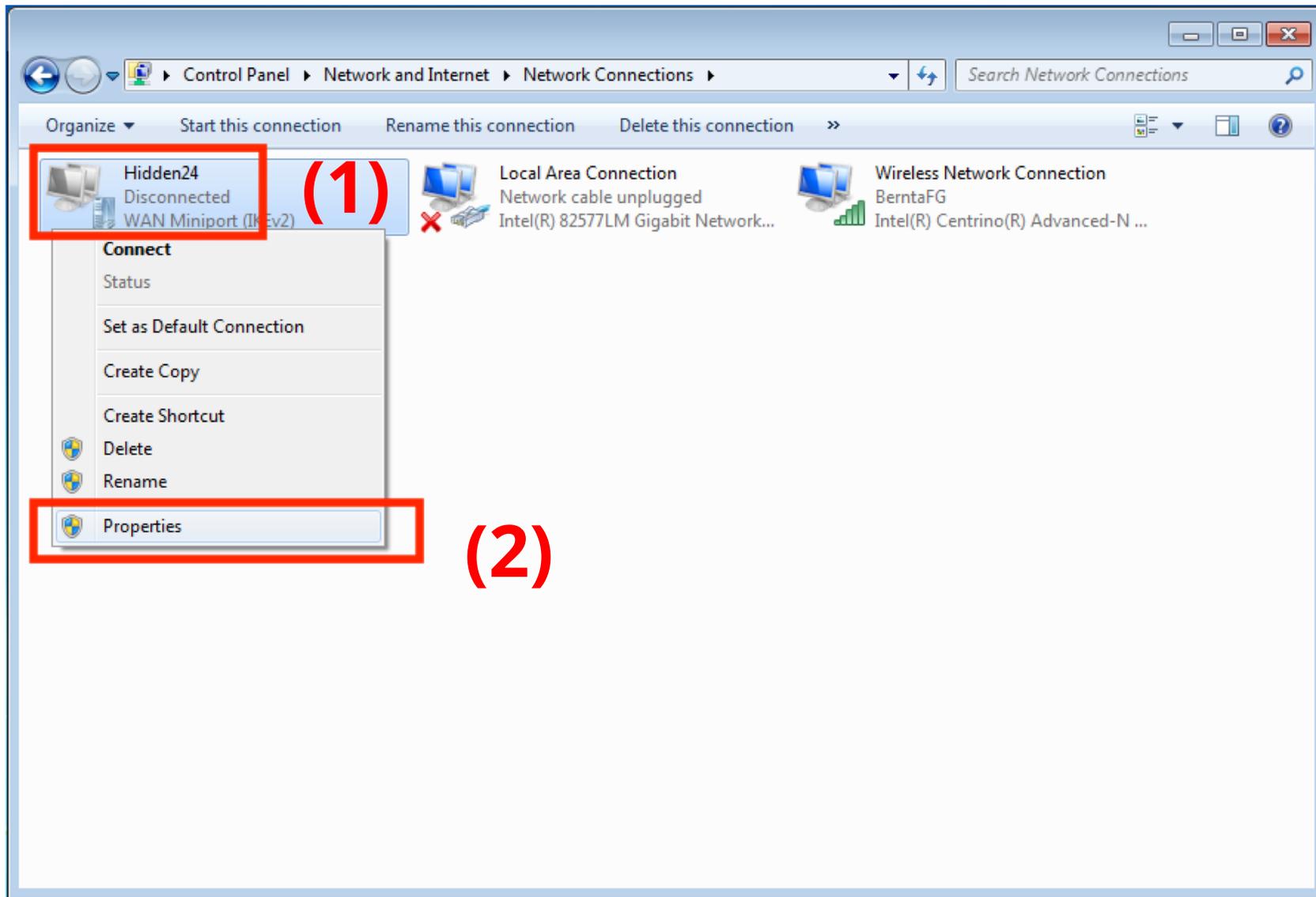
Step 8: Enter your **Username** and **Password** (the username and password you chose when you created your account with Hidden24). Click **“Remember this password”**. Then click **“Create”**.



Step 9: Windows will now tell you “The connection is ready to use”, but this is not accurate. You cannot click Connect Now – it will not work – there are more steps to be completed first. Therefore, click **“Close”**.

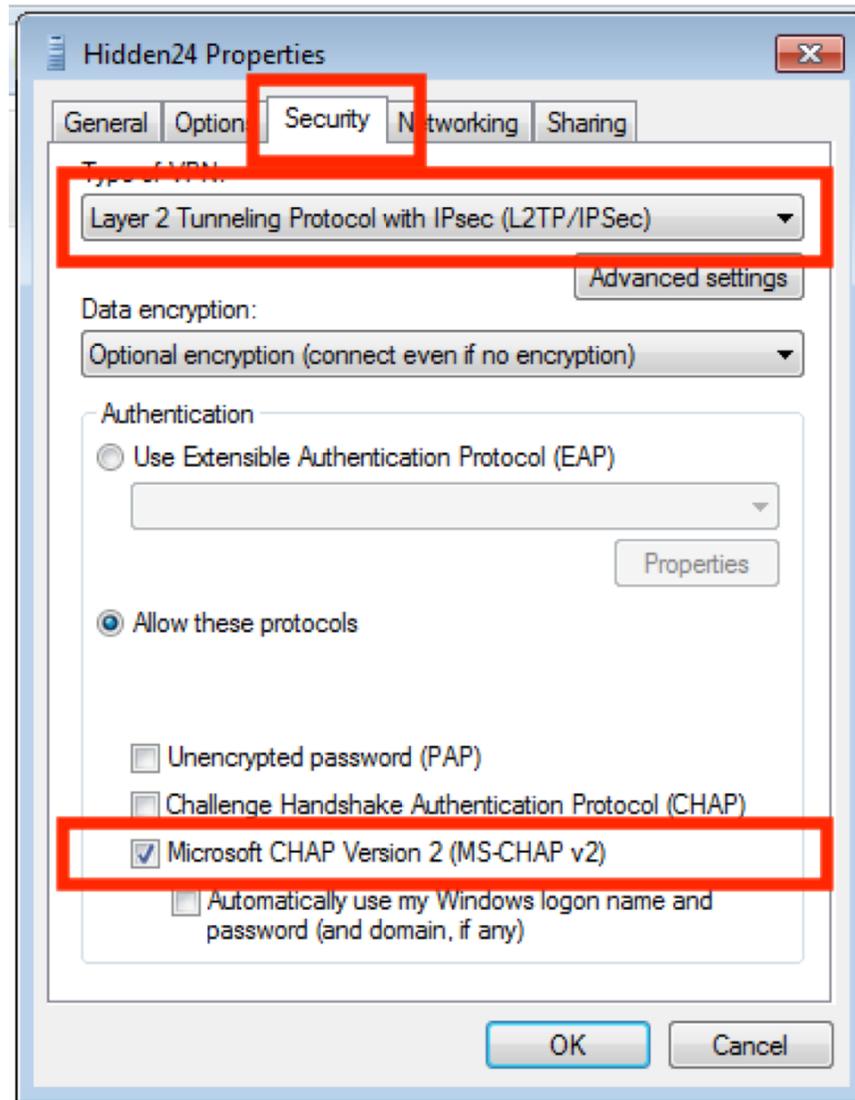


Step 10: Click “Change adapter settings”



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Step 11: Right click on the connection for **Hidden24**, and select “**Properties**” from the pop-up menu.



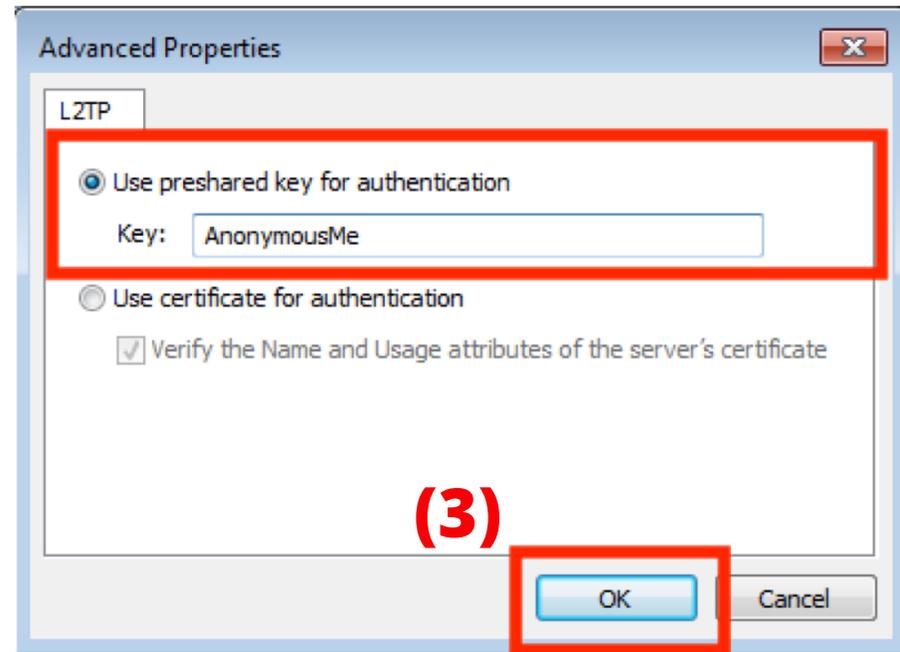
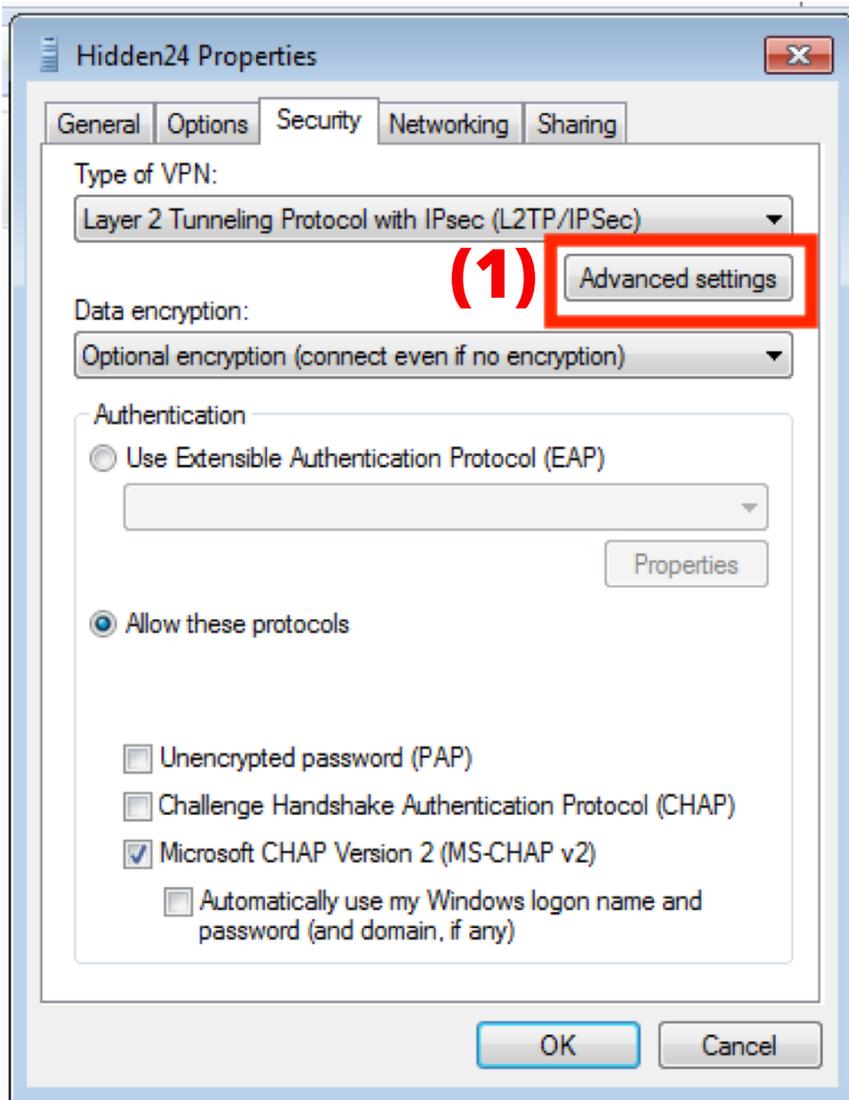
Step 12: Go to the “**Security**” tab. In the section “**Type of VPN**”, select “**Layer 2 Tunneling Protocol with IPsec (L2TP/IPsec)**” from the drop-down-menu. Also make sure that only “**MS-CHAP v2**” is selected from the “**Authentication -> Allow these protocols section**”.

(2)

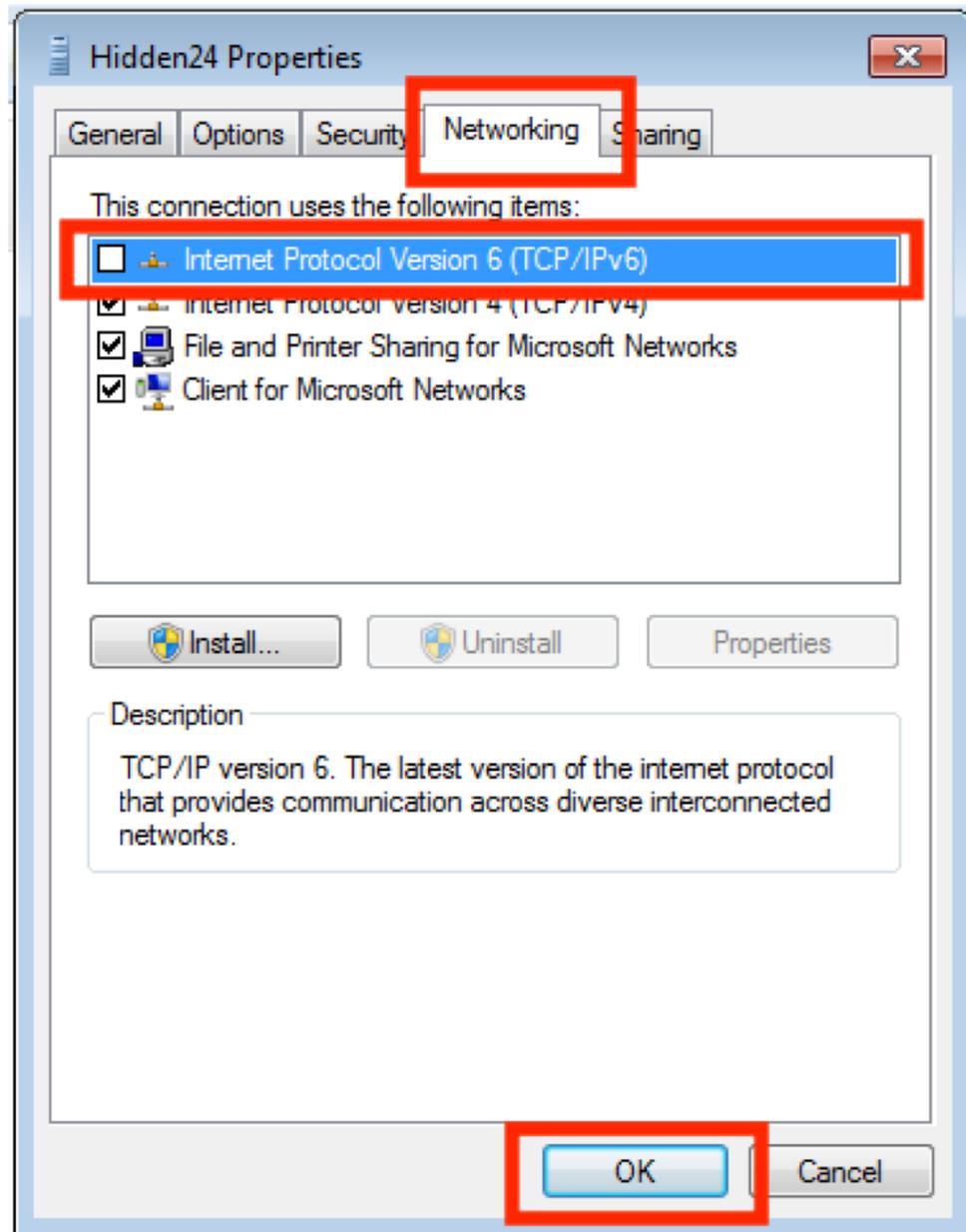
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(3)

(1)



Step 13: Still under the tab “Security”, click on “Advanced settings” (1), and enter the pre-shared key (2). Copy the key from a clear text document, so that you can see the key before pasting it, to avoid mistakes. The key should be “AnonymousMe”. Click “OK” (3).



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Step 14: Under the tab “**Networking**”, deselect the checkbox for “**IPv6**”, so that IPv6 is **not active**. Click “**OK**”.

Part 2:

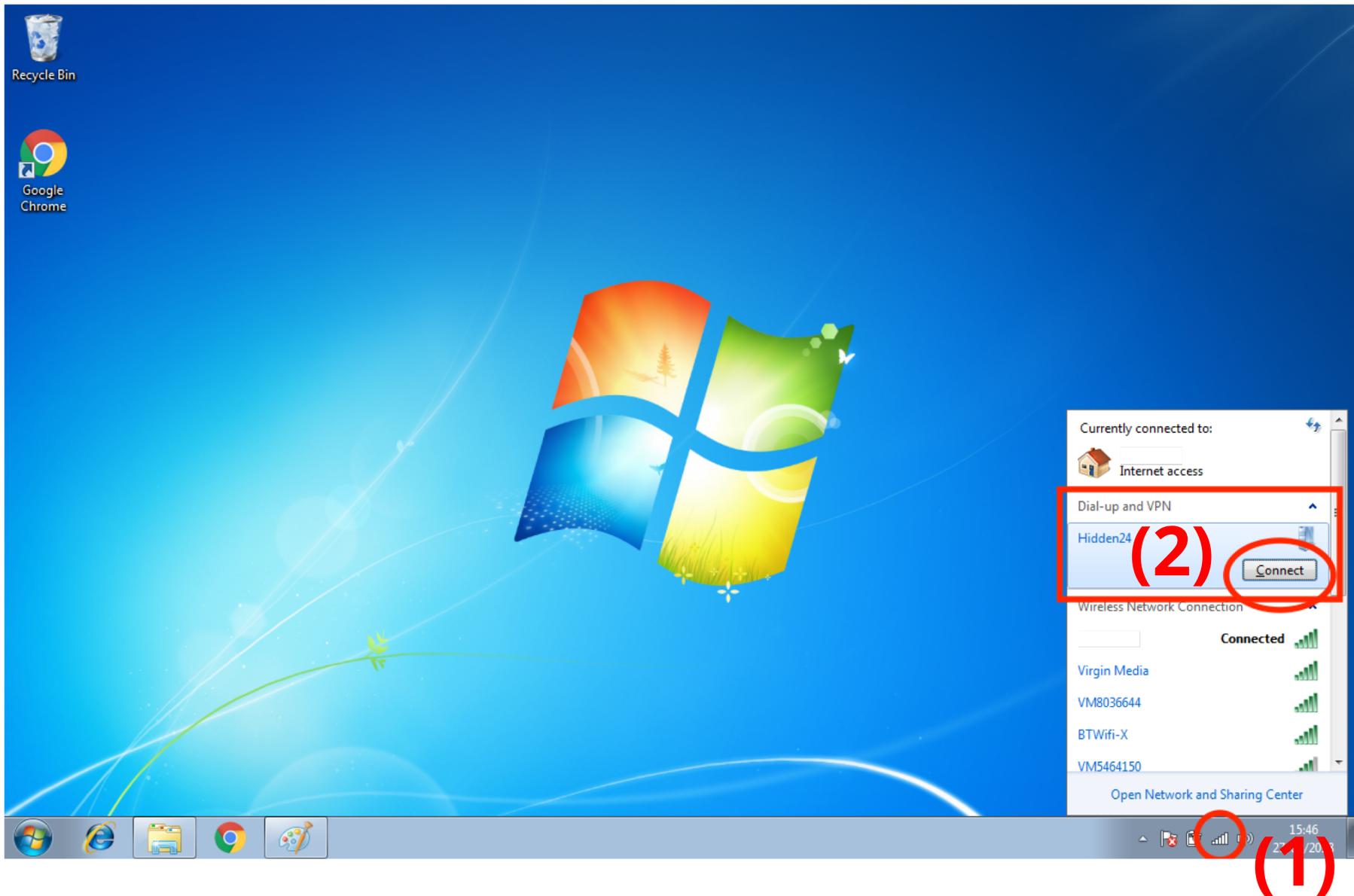
Connect to Hidden24 (and disconnect)

Congratulations!

With your newly created connection, you are now able to connect to Hidden24. Start using the web securely with an anonymous IP address.

This part tells you how to connect with your new connection.

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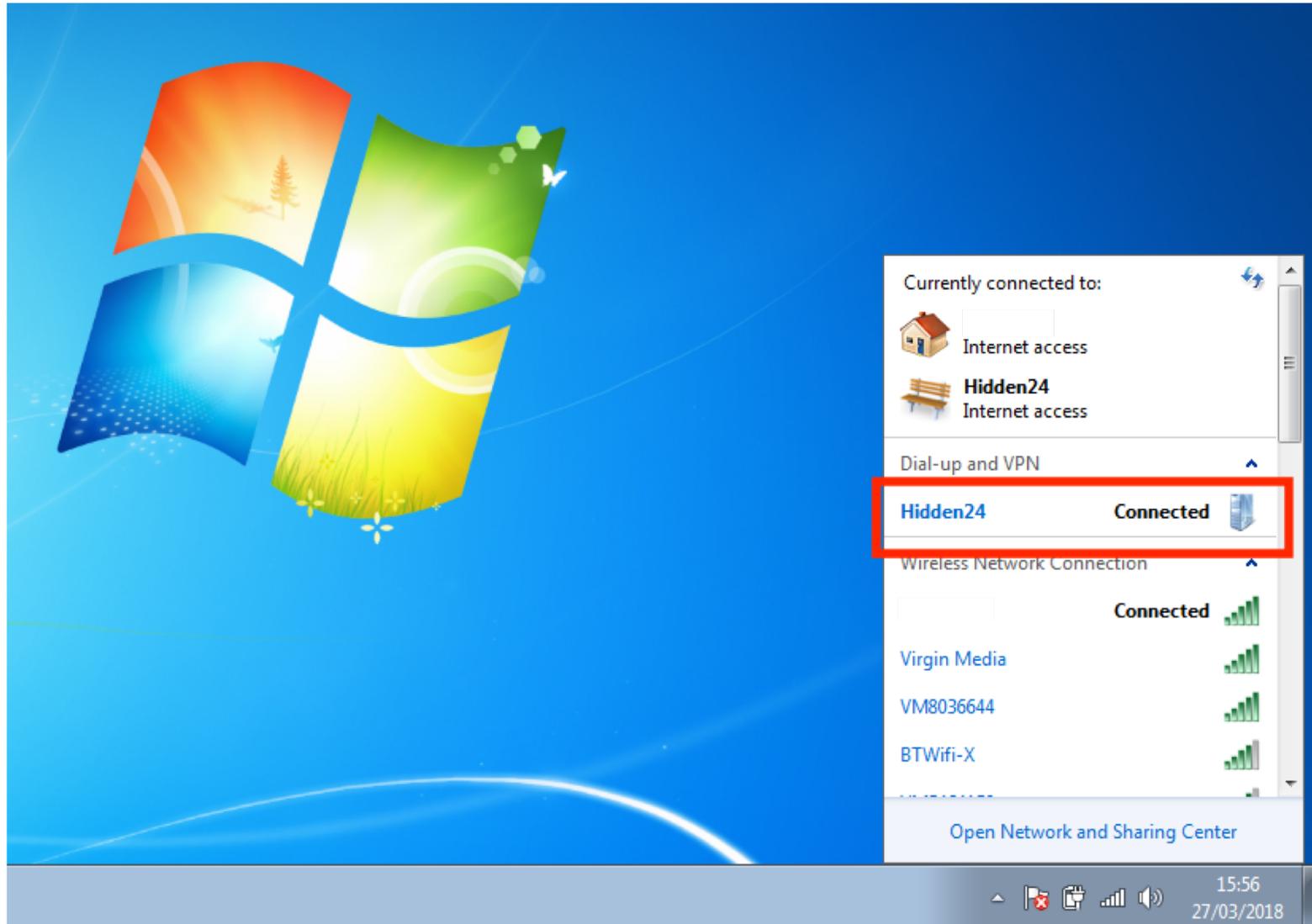
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Step A1: To connect to Hidden24, first click the **network icon**  in the bottom right corner (1), and then locate "**Hidden24**" and click "**Connect**"(2)



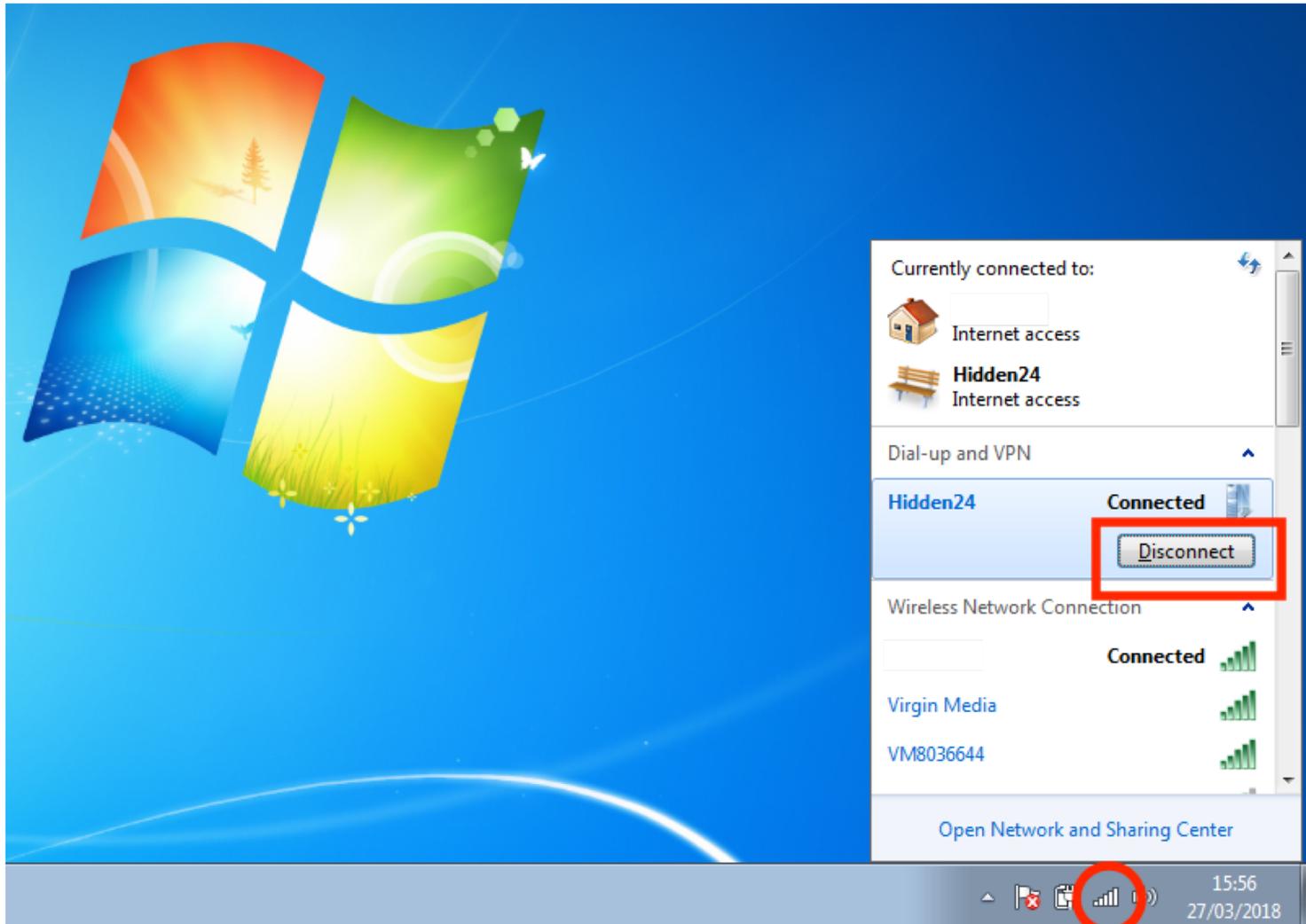
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Step A2: If this is the first time connecting, you will be prompted to enter your username and password. Since you have already entered these previously in the setup, just tick **“Save the username and password...”** and click **“Connect”**.



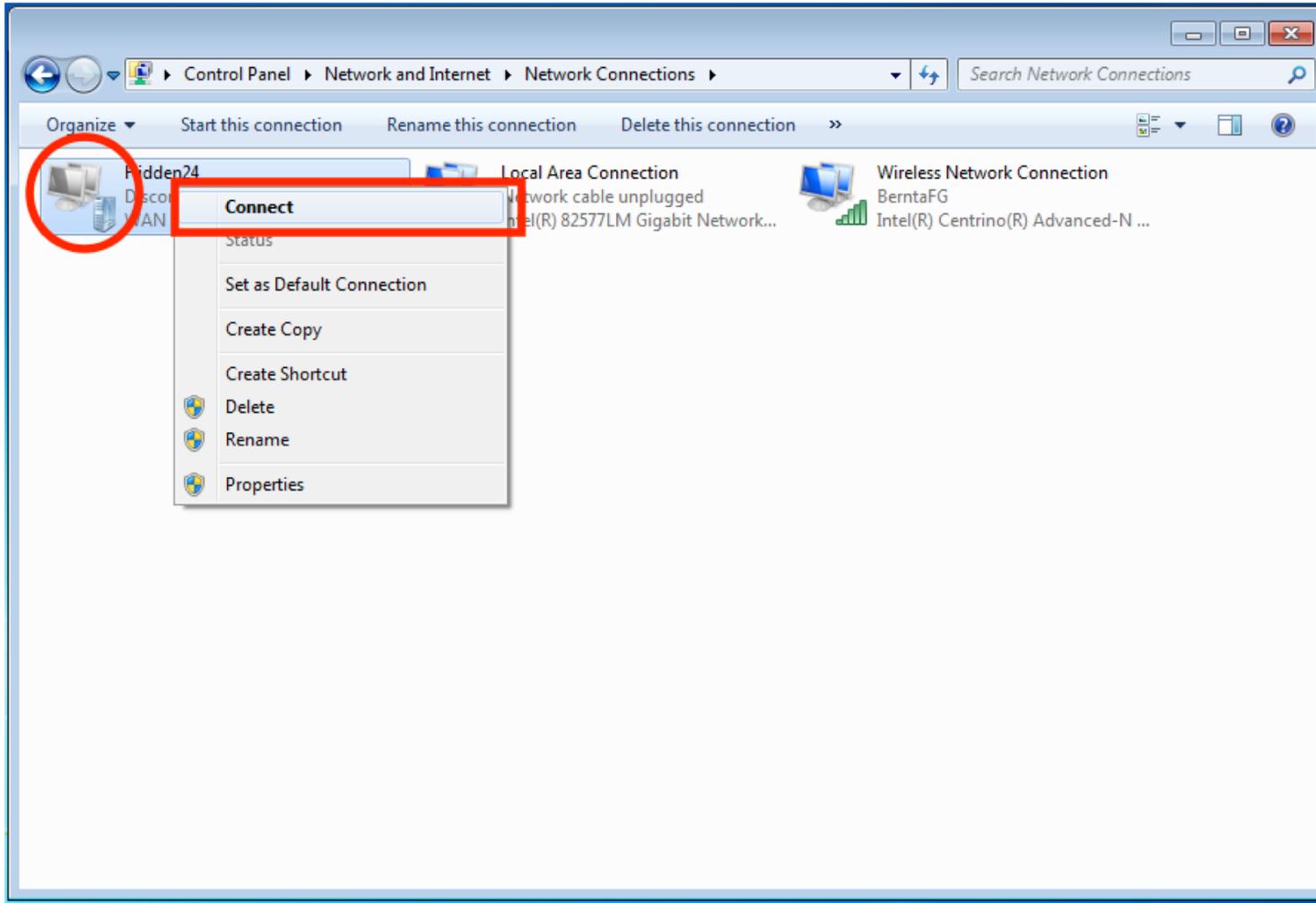
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Step A3: You are now **connected** to Hidden24!



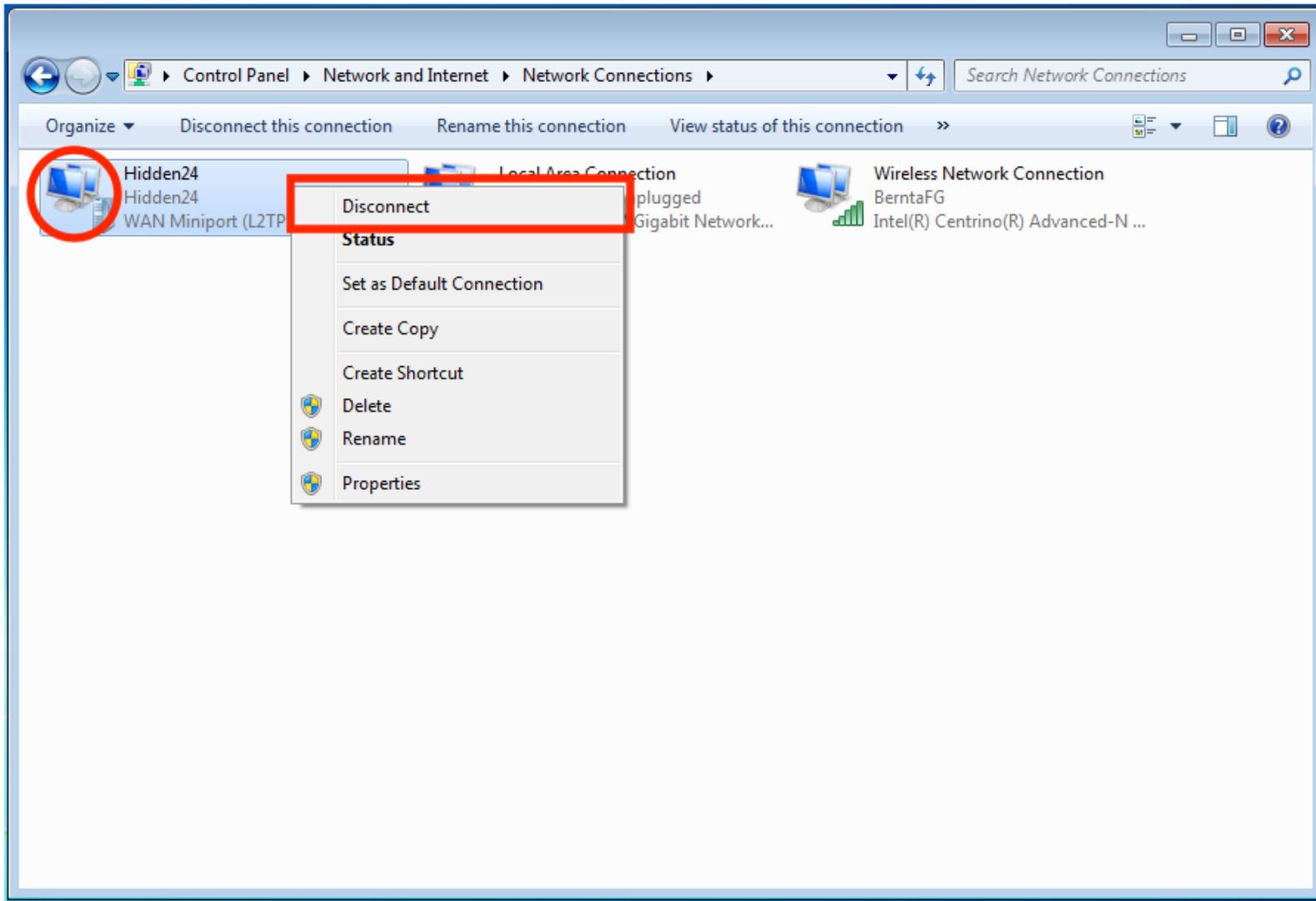
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Step A4: To disconnect from Hidden24 (and be unprotected again), select the little network icon in the bottom right corner, and then click **“Disconnect”** from the Hidden24 connection.



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Step B1: You can also connect from the Control Panel -> Network and Internet -> Network Connections. Right click on the Hidden24 connection, and click **“Connect”**



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Step B2: To disconnect from here, right click again on the Hidden24 icon (when you are connected), and then click "**Disconnect**"

Do you have feedback on the guide, or do you need more help?

You are always welcome to contact us at
customerservice@hidden24.co.uk, and we will be more
than happy to help you!

We wish you lots of secure and safe browsing with Hidden24!

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