# Installation Guide

This installation guide will help you create a VPN-connection to our servers. This is only needs to be done once after you start using our service.

Part 1: Create a VPN connectionPart 2: Connecting to Hidden24Part 3: Get an IP address from another country

### Part 1: Create a VPN connection



**HIDDEN24** 

Step 1: Open System Preferences.



Step 2: Click on the Network icon.

	Network	Q Search
Locatio	on: Automatic	≎
• Wi-Fi Connected	Status: Not Connected	
Bluetooth PAN     Not Connected	Bluetooth PAN is not co	nnected.
• MT65xloader 3	Device: No PAN Devices Fo	ound 🗘
• MT65xloader 2		Connect
• MT65xxeloader		
• Ethernet		
• FireWire Not Connected		
iPhone USB     Not Connected		
Thundet Bridge ↔ Not Connected +	Set Up Bluetooth Device	Advanced ?
Create a new service	Assist Me	Revert Apply

**Step 3**: Click the "+" button at the bottom left corner to **add a new service** (Type in your Mac **Administrator Name** and **password** if asked).

000	Network     Q Search
• Wi-Fi On	Select the interface and enter a name for the new service. Interface: VPN VPN Type: L2TP over IPSec Vi-Fi Off ted te a
Bluetooth PAI Not Connected	Service Name: Hidden24
MT65xloade Not Configured	Cancel Create
• MT65xloader Not Configured	2 Ask to join new networks
MT65xxeload Not Configured	no known networks are available, you will have to manually select a network.
• Ethernet Not Connected	<->
FireWire     Not Connected	
iPhone USB     Not Connected	
Thundet Brid     Not Connected     + - *	e <> Show Wi-Fi status in menu bar Advanced ?
	Assist Me Revert Apply

**Step 4**: Select **VPN** as the **Interface** and **L2TP over IPSec** from the **VPN type** drop-down menu. Enter **Hidden24** as **Service Name** and click **Create**.

	Network Q Search
Locat	ion: Automatic
• Wi-Fi	Status: Not Connected
Bluetooth PAN     Not Connected	
• MT65xloader 3	Configuration: Default
• MT65xloader 2	Server Address: connect.hidden24.co.uk
MT65xxeloader     Not Configured	ACCOUNT Name. TOOR OSERNAME
• Ethernet	Authentication Settings
FireWire     Not Connected	Connect
iPhone USB     Not Connected	
Thundet Bridge	Show VPN status in menu bar Advanced ?
	Assist Me Revert Apply

**Step 5**: In the **Server Address** field, enter **connect.hidden24.co.uk.** Enter your Hidden24 **Account Name** (the Username you have chosen when creating your account on Hidden24.co.uk).



Step 6: Check the option "Show VPN status in menu bar" and click on "Authentication Settings".

	User Authentication:		_	
	Password: YOUF	R PASSWORD		
Wi-Fi	RSA SecurID			
On	Certificate Se	lect		
Bluetooth PAN Not Connected	Kerberos			
MT65xloader 3 Not Configured	CryptoCard			٢
MT65xloader 2	Machine Authentication	:		
Not Configured	Shared Secret:			
MT65xxeloader Not Configured	Certificate	Sel	ect	
Ethernet Not Connected	Group Name:	(Optional)		
FireWire				
Not Connected		Cancel	к	
Not Connected			_	
Not Connected	·>			
+ - *~	V Show VPN	status in menu bar	Ad	vanced ?

**Step 7**: Select "**Password**" and enter your password for Hidden24 account (the Password you have chosen when creating your account on Hidden24.co.uk).



**Step 8**: For **"Shared Secret**", enter **AnonymousMe** and click **OK**. (be careful with upper and lower case).

	Network	Q Search
Loc	ation: Automatic	0
• MT65ader 3	Status: Not Connected	
• MT65ader 2		
<ul> <li>MT65eloader Not Configured</li> </ul>	Configuration: Default	<b>\$</b>
Ethernet	Server Address: connect.hidden24	1.co.uk
FireWire     Not Connected	Account Name: YOUR USERNAME	
• Wi-Fi 奈	Authentication	Settings
iPhone USB     Not Connected	Connect	
• ThundBridge		
Hidden24 Not Configured	Show VPN status in menu bar	Advanced ?
1   7476 <sup>-</sup>	Assist M	e Revert Apply

**Step 9**: Click to open **Advanced** settings.



	Network Q Search
Loca	on: Automatic ᅌ
Not Connected V MT65ader 3 Not Configured	Status: Not Connected
<ul> <li>MT65ader 2 Not Configured</li> <li>MT65eloader Not Configured</li> </ul>	Configuration: Default
Ethernet     Not Connected     FireWire	Account Name: YOUR USERNAME
• Not Connected • Wi-Fi Off	Authentication Settings Connect
iPhone USB     Not Connected     ThundBridge	
Hidden24 ∩ + − & -	Show VPN status in menu bar Advanced ?
	Assist Me Revert Apply

**Step 11**: Click **"Apply"** to save all settings.

April 4, 2019

### Part 2: Connect to Hidden24



**HIDDEN24** 

**Success!** With your newly created connection, you are now able to connect to Hidden24. Start using the web anonymously with a UK IP address.

### Part 3: How to get an IP address from another country

With Hidden24, you can also get an IP-address from another country (in addition to the UK IP-address you get by default). An IP-address from another country can for example be useful if you want to access services that require an IP address from that specific country.

All of the country options are equally safe, and will protect you from online threats and guard your privacy.

#### Create an additional VPN-connection for each country (here we are using the US as an example)

**Create one more VPN-connection** (a second connection), by following the installation guide one more time, but with **two differences** in the process.

- Difference 1: Give the new VPN connection a different name, for example "Hidden24 US" instead of just "Hidden24"
- Difference 2: Use the server address "**us.hidden24.co.uk**", instead of "connect.hidden24.co.uk".

Apart from these two differences, everything else should be the same. Same Username and Password, same shared secret / PSK.

Repeat the process one more time for each new country you want to add, from the list of countries we support (which you can find on the next page).

#### Summary, countries

These are the countries available to you. This table will be updated as we add new countries in the future.

Get IP-address from this country	Country code	Suggested name of connection	Server address for the VPN connection
United Kingdom	UK	Hidden24	connect.hidden24.co.uk
USA	US	Hidden24 US	us.hidden24.co.uk
Sweden	SE	Hidden24 SE	se.hidden24.co.uk
Germany	DE	Hidden24 DE	de.hidden24.co.uk
France	FR	Hidden24 FR	fr.hidden24.co.uk
Italy	IT	Hidden24 IT	it.hidden24.co.uk
Spain	ES	Hidden24 ES	es.hidden24.co.uk

#### How do I choose which IP-address to get connected to?

**Simple example:** When you want a UK IP-address, activate the first connection named "Hidden24". When you want a US IP-address, activate the other connection named "Hidden24 US". The same procedure should be used for any additional IP-address you would like to connect to.

You can switch between all of them, by activating and deactivating each connection.

### Do you have feedback on the guide, or do you need more help?

You are always welcome to contact us at **customerservice@hidden24.co.uk**, and we will be more than happy to help you!

We wish you lots of secure and safe browsing with Hidden24!