

# IKEV2 INSTALLATION GUIDE MAC OS

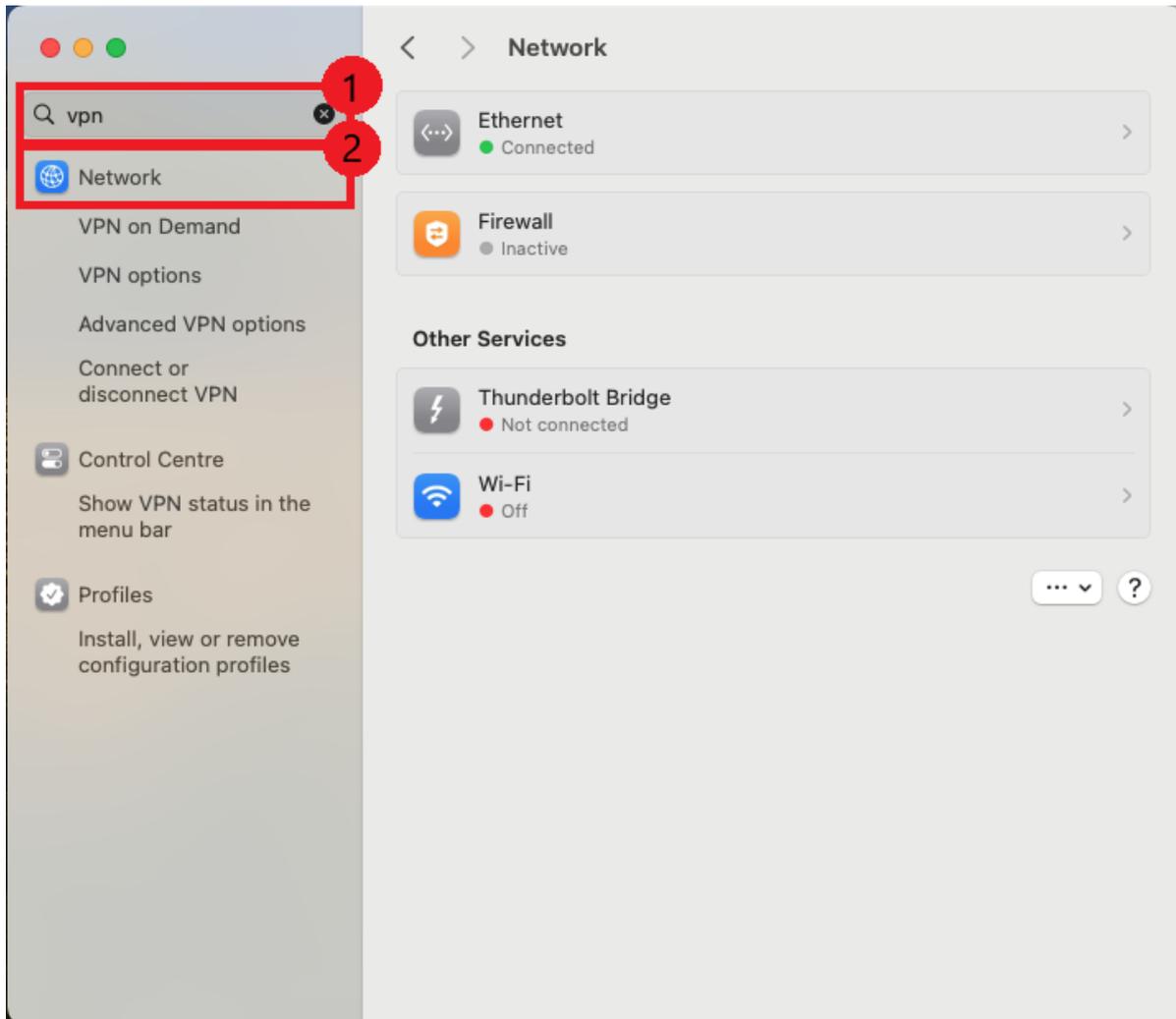
This guide will help you to set up the connection to our servers in a few simple steps. You only need to do this once, when you are about to use Hidden24 for the first time.

You'll also receive some instructions on how to connect and disconnect the VPN connection.

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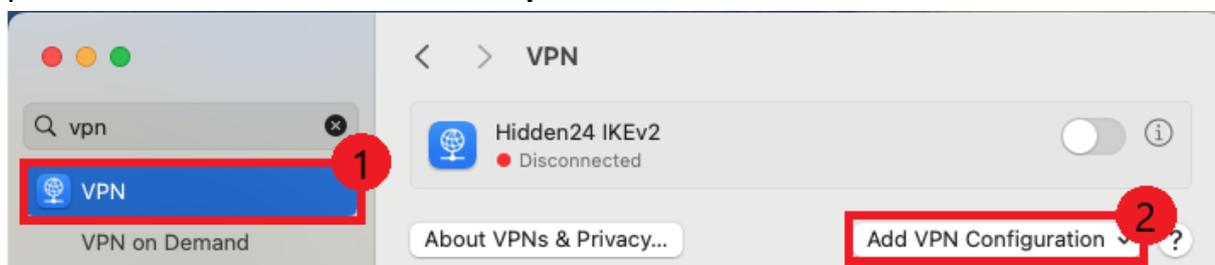
# PART 1: CREATE A VPN CONNECTION

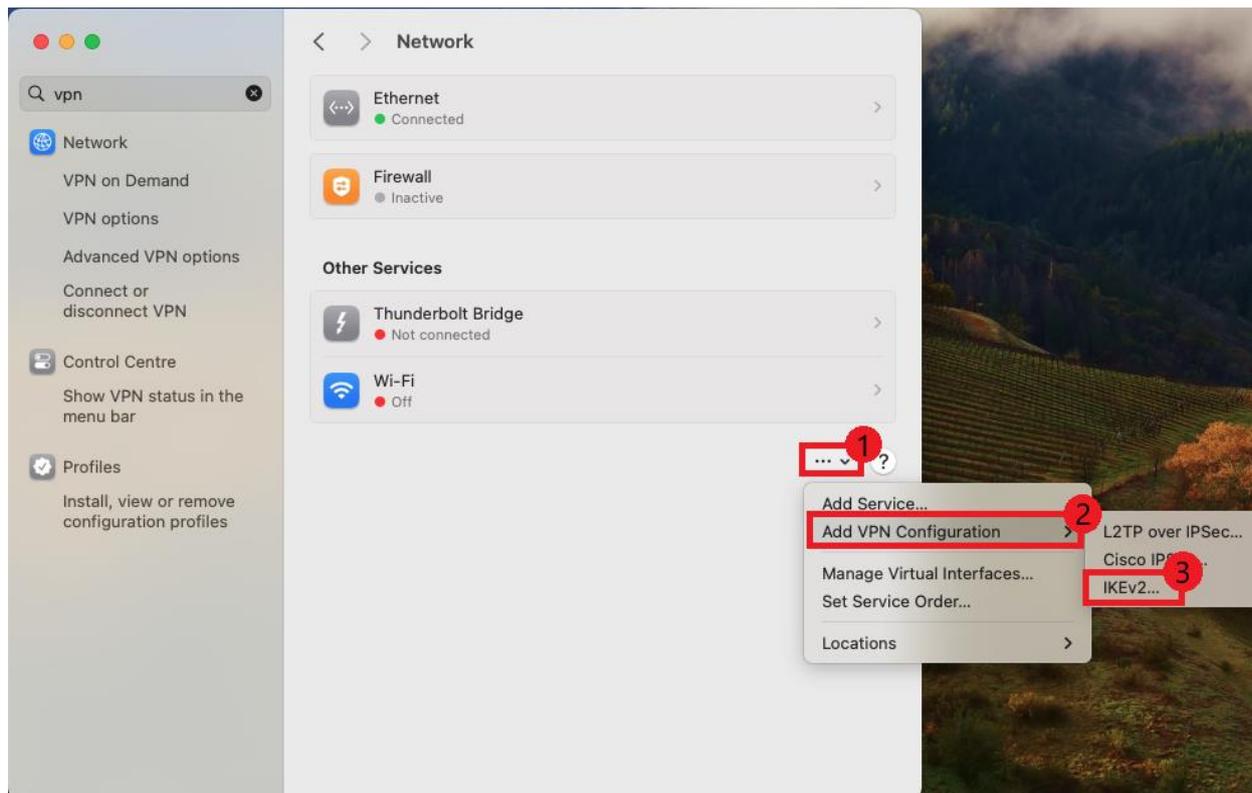


**Step 1:** Go to the **search bar** (1) located in the top left corner and write "VPN".

**Step 2:** Click the option named "Network" (2). Continue to step 3.

**If you've already created a VPN connection before,** follow the steps in the picture below and continue to **Step 6:**

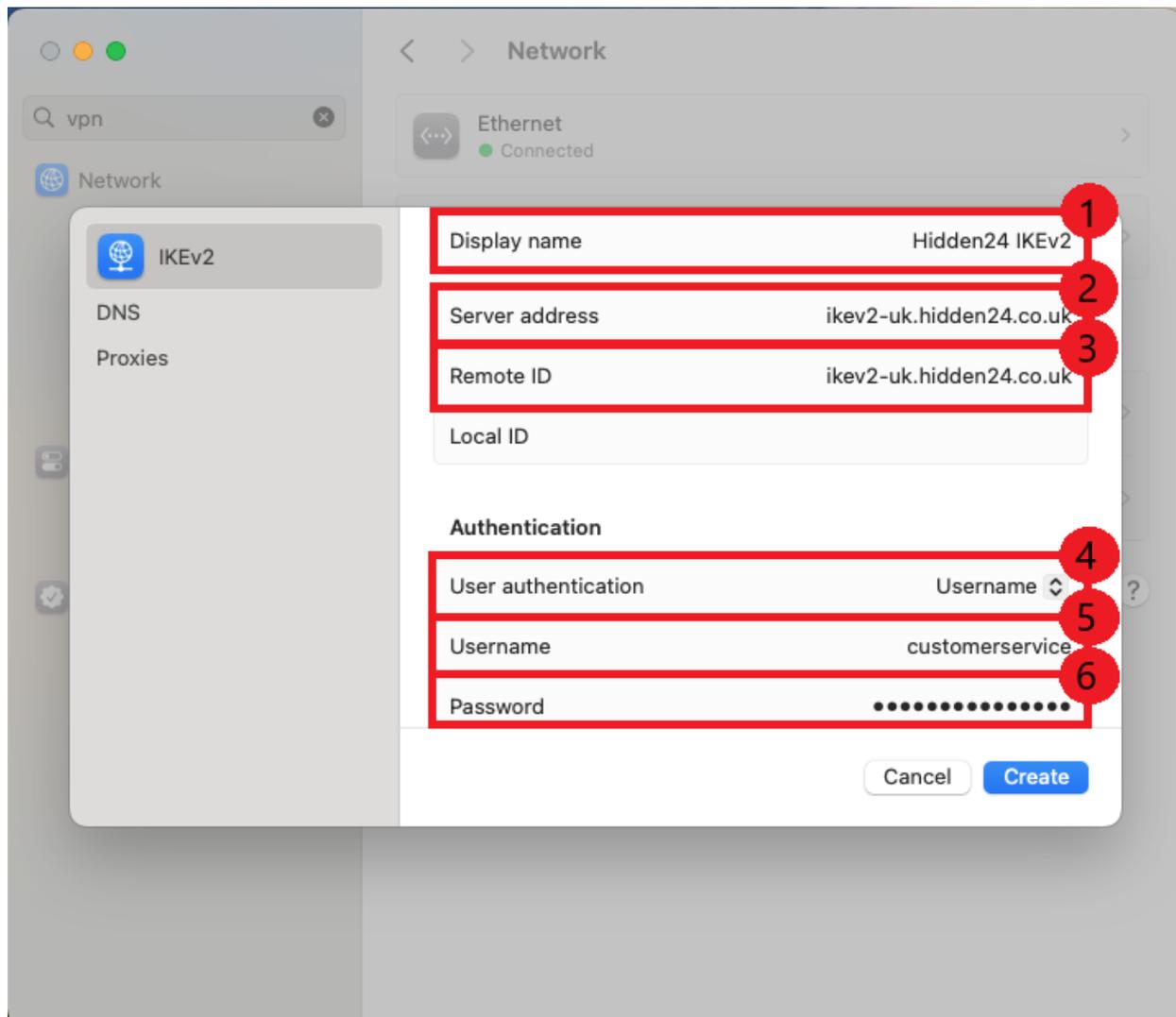




**Step 3:** Click on the **button** with the **three dots** (1).

**Step 4:** Hold the cursor over “**Add VPN Configuration**” (2).

**Step 5:** Click on “**IKEv2...**” (3).

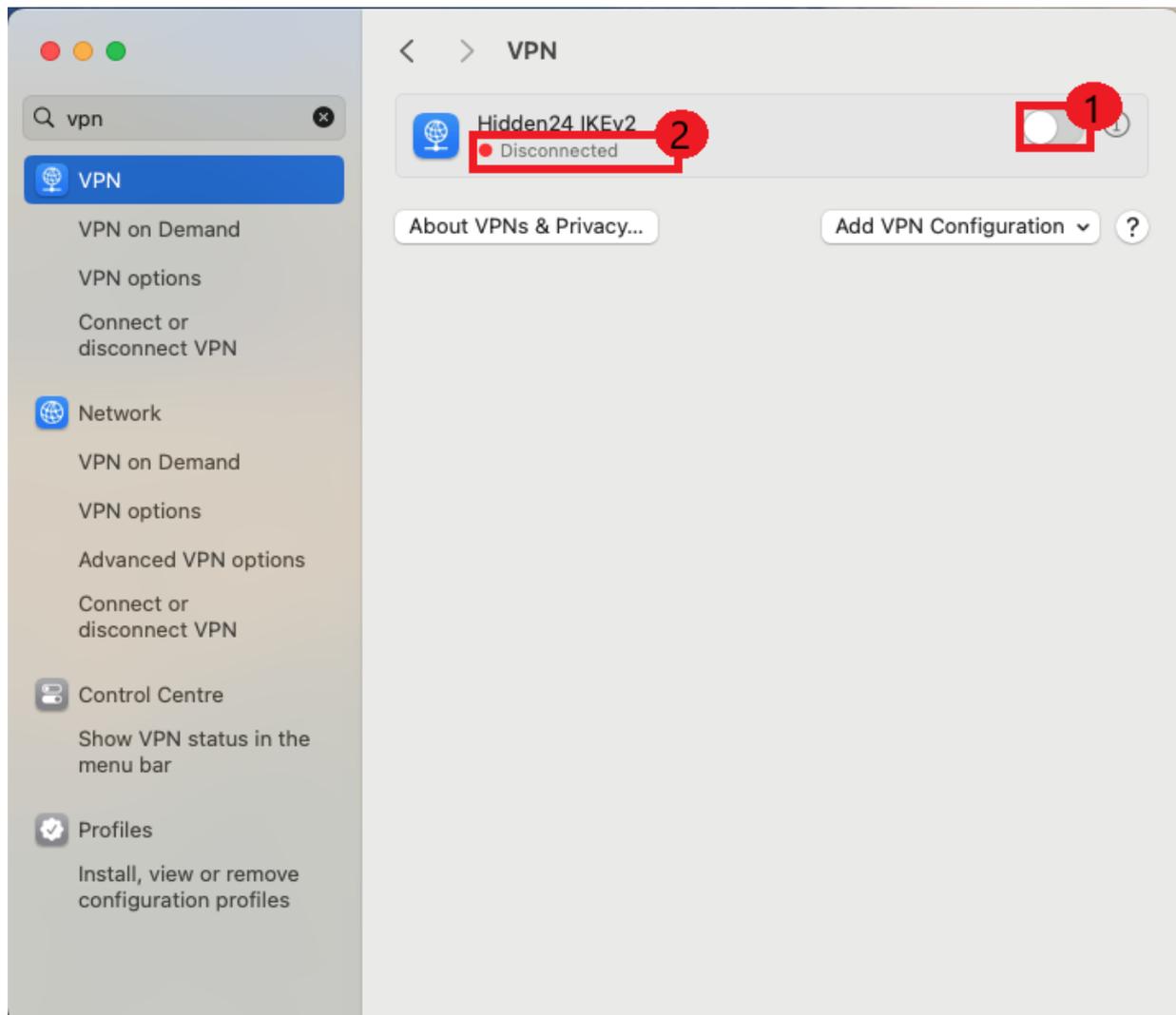


### Step 6:

- (1) In the field "**Display Name**", you give your connection a name. This needs to be unique which means no other connection can't have the same name. We recommend that you name it "**Hidden24 IKEv2**", but you can give it any name you'd like.
- (2) In the field "**Server address**", enter "**ikev2-uk.hidden24.co.uk**".
- (3) In the field "**Remote ID**", enter "**ikev2-uk.hidden24.co.uk**".
- (4) In the field "**User authentication**", select "**Username**".
- (5) In the field "**Username**", enter your username that you chose when creating your account.
- (6) In the field "**Password**", you enter your password that you chose when creating your account.

Finally, you click "**Create**" in the bottom right.

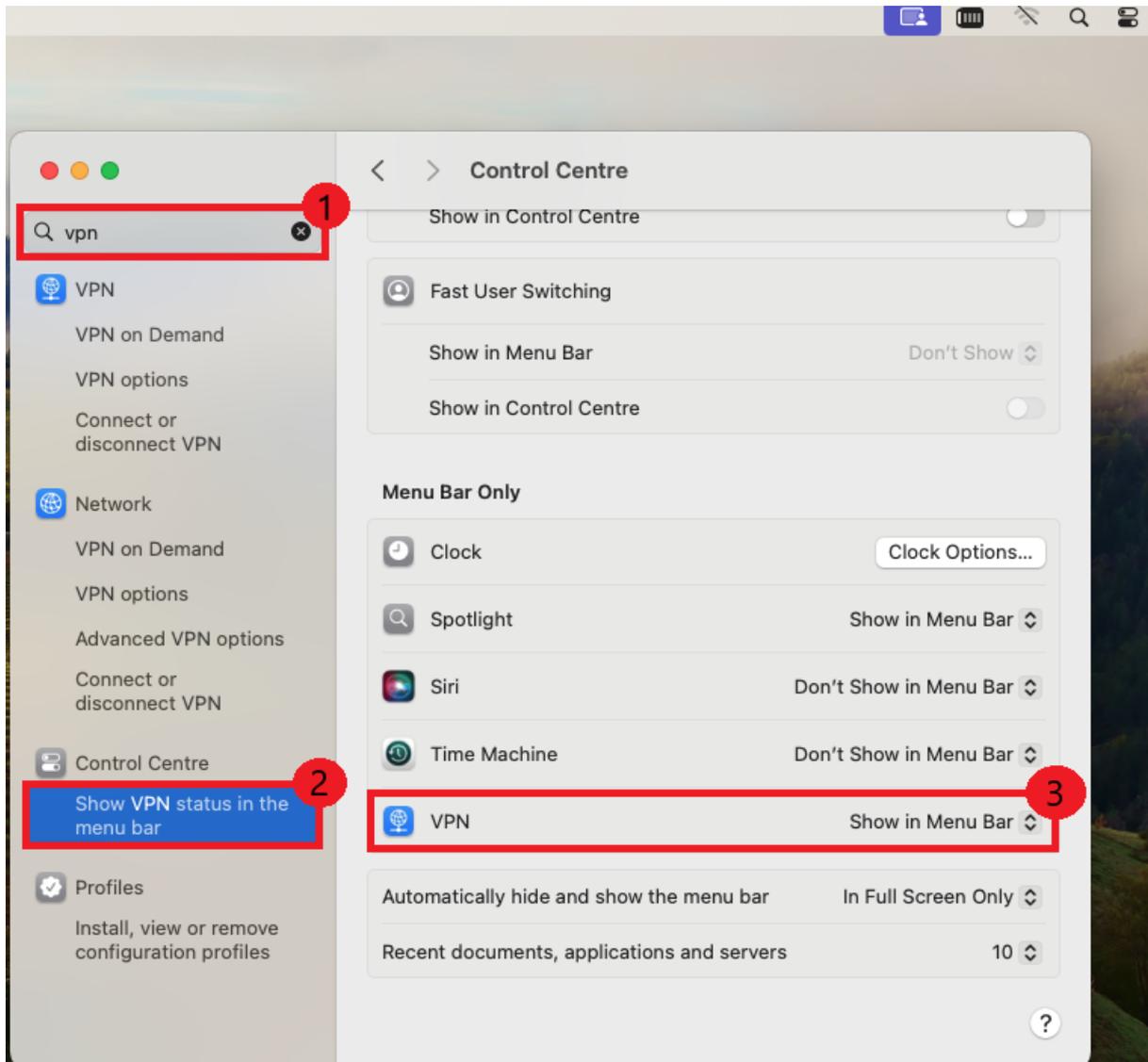
## PART 2: CONNECTING TO HIDDEN24



Once you've saved your connection, you'll be returned to your VPN-Connections and from here you can choose the connection you want to use and click the **sliding button** (1). To turn off the connection, simply press the same button again.

In **box** (2), you will see the connection status.

Another way of connecting in a much easier way is by adding VPN quick access to the top toolbar. Follow the steps below to set it up.



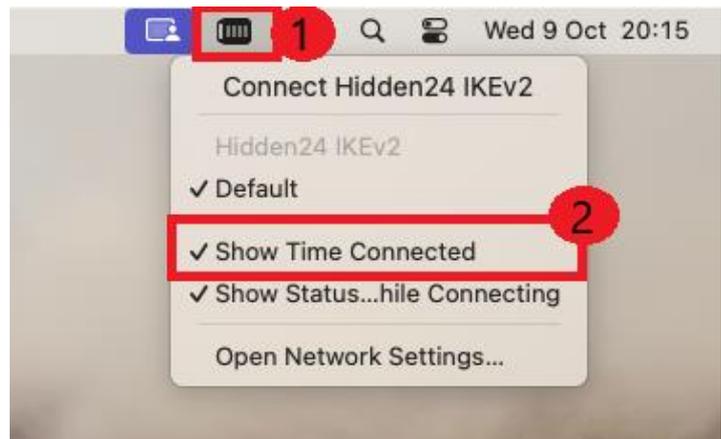
**Step 1:** Make sure you still have “vpn” written into the search bar (1).

**Step 2:** Press “Show VPN status in the menu bar” (2).

**Step 3:** Switch to “Show in Menu Bar” (3).

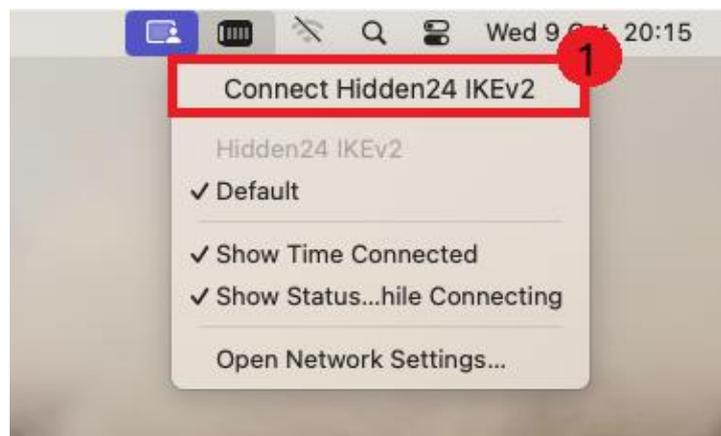
Once you've switched the setting to **"Show in Menu Bar"**, you will see the **icon** (1).

**Click the icon** and then **click "Show Time Connected"** (2). This will then show a timer when you are connected.



To connect, simply press the **icon** and **click "Connect to Hidden24 IKEv2"**.

To disconnect, do the exact same.



## FEEDBACK ON THE GUIDE OR DO YOU NEED MORE HELP?

Please reach out to us by creating a ticket on our website or send us an email on [customerservice@hidden24.co.uk](mailto:customerservice@hidden24.co.uk) and we'll help you!

We wish you lots of secure and safe browsing with Hidden24!